

1. Do I need to activate my e-Gas Cash?

No, you do not have to activate your e-Gas Cash before use. Once you print it out, it is ready for use.

2. What is the value of my e-Gas Cash?

The value of your e-Gas Cash is \$5.00.

3. How do I use my e-Gas Cash?

A) Select a Gas Station that accepts MasterCard. The e-Gas Cash must be taken inside to an attendant for gas purchases. *(you will have to hand the printed out e-Gas Cash to the gas station attendant).*

B) Attendant Instructions: Select MasterCard as the method of payment to be processed as a credit card. Enter the 16-digit account number located below on the e-Gas Cash card, along with the 3-digit security code.

C) For billing address, please enter the same address the customer entered to claim their reward.

4. What happens if my purchase is more than/less than the value of my e-Gas Cash?

If your purchase is more than the value of your e-Gas Cash, you will be responsible for paying the difference. If your purchase is less than the value of your e-Gas Cash, no cash is provided as change.

5. What if I don't spend the full amount on my first use of the e-Gas Cash, will the remaining value still be available to me?

Yes, the e-Gas Cash can be used until it expires or until you have spent the full amount available on it, whichever comes first.

6. I lost my e-Gas Cash, can it be replaced?

Your e-Gas Cash cannot be replaced if lost, stolen, damaged or expired.

7. Is this a credit card?

No, your e-Gas Cash does not function like a credit card. You are limited to the value that is already on the e-Gas Cash.

8. How long will I be able to use the e-Gas Cash?

The e-Gas Cash can be used until the expiration date on the front of your e-Gas Cash or until you have spent the value available on the e-Gas Cash, whichever comes first.

9. Can I add money to my e-Gas Cash?

No, your e-Gas Cash is not re-loadable.

10. Is there someone I can contact if I need any additional information regarding my e-Gas Cash?

Yes, you can email Customer Service at customerservice@tpgny.com.